

Domestic Warranty

AB Building Products Ltd offers a 10 year wear warranty that AB PVC Wide Panel will neither crack nor delaminate and will remain watertight if fitted and sealed in accordance with our published Installation Instructions.

In the event of a successful claim under your AB PVC Wide Panel guarantee, we will replace the panels, but will only cover claims of consequential costs under exceptional circumstances where a defective panel prohibits ordinary use of the surrounding area, e.g cannot take a shower.

This guarantee does not cover failure of the product due to:

- Faulty Installation
- Incorrect maintenance
- Damage or misuse
- Exposure to surface heat > 60°C
- Exposure to direct sunlight

Minor surface imperfections – although unlikely. Customers used to high quality laminate surface products such as our Spanpanel should be aware that whilst meticulous quality control checks are in place, AB PVC Wide Panel is an economy wall panel, and the inherent qualities of PVC are not as high quality as laminates. Which may result in very small black dots, tramlines or surface imperfections.

Prior to installation the installer should inspect the panel or in the case of a tradesperson, they should consult the home owner's approval prior to installation. The Protective film should be removed prior to installation. Once panels have been installed fully they are deemed to be accepted.

Cleaning; Panels should be cleaned using warm water and a non-abrasive mild detergent (not bleach). Scouring products or powders should also not be used.

In the event of a claim, proof of purchase may be necessary.